



*Water has no substitute...  
Conserve it!*

Media Contact: Jonell S.T. Kaohelauii  
Information & Education Specialist  
Phone: 808- 245-5461  
Mobile: 808-755-5432  
Email: [jkaohelauii@kauaiwater.org](mailto:jkaohelauii@kauaiwater.org)

## News Release

For Immediate Release: February 11, 2019

### **7:30 a.m. DOW update –Kapa’a water tank levels remain low, water conservation notice continues for all customers**

KAPAA – The Department of Water (DOW) urges customers in Kapa’a to minimize water use until further notice. Water storage tank levels in the Kapa’a water system have reported lower-than-normal operating levels and may not be able to keep up with water service demand throughout the day, especially during peak hours. Low water storage tank levels can affect water services causing low water pressure and water service outages. DOW officials will continue to monitor the system’s operations in an effort to maintain water services for Kapa’a customers.

As DOW officials continue water system assessments island wide, customers are reminded that during and after severe weather conditions, DOW may shut off valves and isolate water tanks to reduce the risk of damage, conduct emergency repairs or to prevent water loss.

The water conservation notice remains in place for all DOW customers until further notice. Customers are asked to continue water conservation measures in an effort to maintain water services where available until electrical power, system repairs and well site functions can be restored to normal, island wide. Water conservation measures include limiting water use to essential uses only; such as cooking, drinking and sanitation purposes.

An update will be provided as soon as new information becomes available

To receive emergency weather announcements and water service updates by phone, text or email, sign for up the County’s notification service via BlackBoard Connect CTY at [www.kauai.gov/KEMA](http://www.kauai.gov/KEMA). To monitor water service announcements online visit [www.facebook.com/KauaiDOW](https://www.facebook.com/KauaiDOW).

To report a water service emergency contact the Department of Water at 245-5444, or after-hours contact Police Dispatch at 241-1711.

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